

# Essex Hinge Company Limited

Tallon Road  
Hutton Industrial Estate  
Brentwood  
Essex  
CM13 1TP



## Quality Policy Statement

Essex Hinge provides quality hinges and service to its customers on time and defect free.

Quality is important to our business because we value our customers. We strive to provide our customers with products and services which meet and even exceed their expectations. We are committed to maintaining our high standards and have established a Quality Management System to control the manufacture and supply of precision products to meet specific customer requirements.

We have the following policies and procedures in place to support this system.

- Regular planned maintenance on critical working assets is carried out to reduce down times and ensure accurate production.
- By managing production scheduling, resource planning and active communication we better focus our manufacturing efforts towards on time customer deliveries, high end quality product and customer satisfaction.
- A comprehensive staff training and development programme is in place, designed to increase technical competency and capability of employees. This maximises our standards of workmanship and broadens the knowledge base of personnel throughout the company.

Allen Reid

Managing Director

Review December 2017